



# The Economic Contribution of Tourism to the State of North Carolina

Tourism Satellite Account Method November 2009

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### Why quantify the tourism economy?

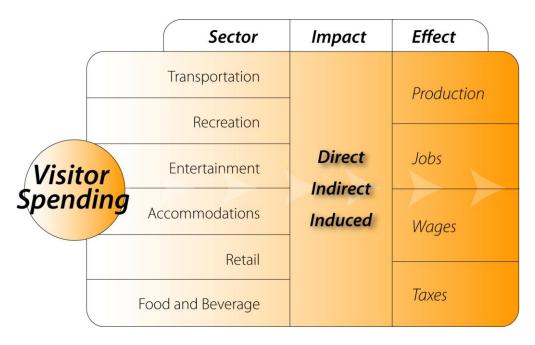
- By monitoring tourism's economic impact, policy makers can make informed decisions regarding the funding and prioritization of tourism development.
- It can also carefully monitor its successes and future needs.
- In order to do this, tourism must be measured in the same categories as other economic sectors – i.e. tax generation, employment, wages, and gross domestic product.

### What is this a challenge?

- Most economic sectors such as financial services, insurance, or construction are easily defined within a country's national accounts statistics.
- Tourism is not so easily measured because it is not a single industry. It is a demand-side activity which affects multiple sectors to various degrees.
- Tourism spans nearly a dozen sectors. Lodging, recreation, retail, real estate, air passenger transport, food & beverage, car rental, taxi services, travel agents...

#### Must quantify demand then link to supply

• The economic activity generated by travel and tourism is diverse. It spans various industrial sectors and represents only a part of most of these sectors. Therefore, the "tourism industry" is not identified in state or local economic accounts and must be measured separately.



- The analysis is based on an examination of visitor spending (the demand side) and related industry sales, value added, wages, and employment (the supply side).
- Economic modeling is used to quantify the linkages between visitor spending and industries and among industries.
- Direct impact: The benefit to sectors directly providing goods or services to travelers.
- Indirect impact: The benefit to suppliers to the directly-involved companies.
- Induced impact: The benefit to the local economy as incomes in the prior two levels of impact are spent on goods and services.

#### The Tourism Satellite Account

- The TSA was conceived by the UN World Tourism
   Organization and has since been ratified by the UN, Eurostat,
   and OECD.
- The standard has been adopted by over fifty countries around the world.
- The TSA deals with the challenge of measuring tourism in two important ways:
  - 1. Defines the tourism economy
  - 2. Provides methodology for calculating tourism GDP in a way that is consistent with economic accounts

#### **Benefits of a TSA**

- Enables comparisons of the importance of tourism to other sectors of the economy in terms of GDP, employment, and income
- 2. Allows for benchmarking to other destinations
- 3. Tracks the economic contribution of tourism over time
- 4. Monitors strength by tracking capital investment
- Allows for extension analysis for taxes, scenarios, full impact

## **Highlights**

- Tourism is a vital and growing component of the North Carolina economy.
- In 2008, total tourism expenditures (demand) tallied \$22.2 billion, growing 2.1% from a revised figure of \$21.7 billion in 2007.
- This economic activity sustained 378,000 jobs, growing 1% in 2008.
- 8.6% of all wage and salary employment in the state is directly or indirectly dependent on tourism.
- The direct (core) GDP of the tourism sector was \$8.5 billion in 2008. The full GDP impact tallied \$17 billion (4.3% of total GDP).
- Including indirect and induced impacts, tourism in North Carolina generated \$2.6 billion in state and local taxes and \$2.7 billion in Federal taxes in 2008.

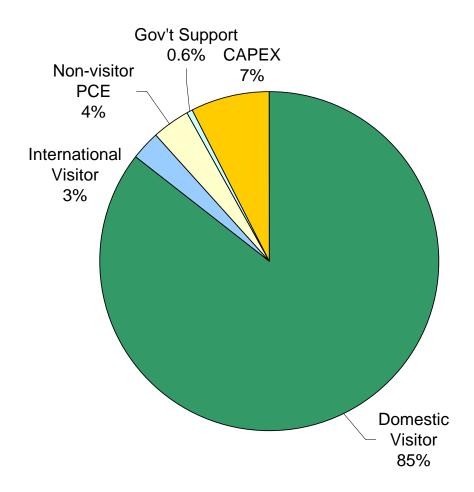
#### **Tourism Demand**

 The Tourism Satellite Account looks at the full range of tourismrelated expenditures.

| Tourism Demand by Category, \$ million |    |                     |    |                        |    |                   |    |                  |    |       |              |
|--|----|---------------------|----|------------------------|----|-------------------|----|------------------|----|-------|--------------|
|  |    | Domestic<br>Visitor | In | ternational<br>Visitor | N  | on-visitor<br>PCE |    | Gov't<br>Support |    | CAPEX | Total        |
| 2007                                   | \$ | 18,551              | \$ | 607                    | \$ | 792               | \$ | 128              | \$ | 1,671 | \$<br>21,749 |
| 2008                                   | \$ | 18,978              | \$ | 623                    | \$ | 808               | \$ | 136              | \$ | 1,664 | \$<br>22,209 |
| % change                               |    | 2.3%                |    | 2.6%                   |    | 2.0%              |    | 6.1%             |    | -0.4% | 2.1%         |

- Non-visitor private consumption expenditures (PCE) represent tourism consumer durables such as an RV, boat, or furniture for a vacation home.
- Government support for tourism includes the budgets for the Division of Tourism, tourism attractions, security, and other budget items in broad support of tourism.
- Capital investment includes construction of hotels and attractions, as well as tourism infrastructure.

### **Tourism Demand by Source**



- Domestic visitor markets comprise the majority of tourism demand.
- Capital investment in tourism-related construction and machinery & equipment is second in importance.

#### **Tourism Sales**

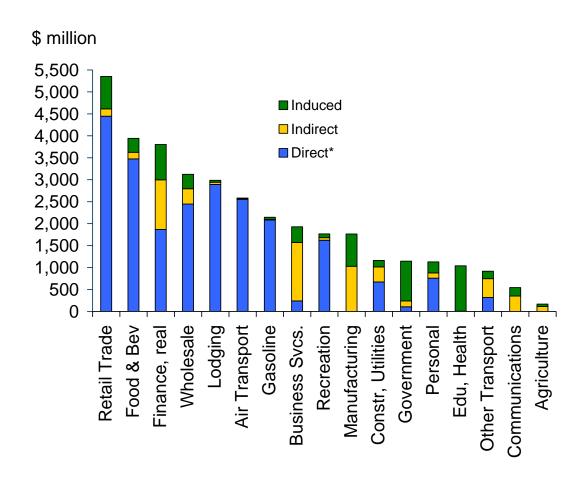
| Tourism Sales (Output) (US\$ Million) |         |          |         |        |        |  |  |  |  |
|---------------------------------------|---------|----------|---------|--------|--------|--|--|--|--|
|                                       | Direct* | Indirect | Induced | Total  | %      |  |  |  |  |
| A. I. B. C. Francisco                 |         | 440      | T       | 405    | Change |  |  |  |  |
| Agriculture, Fishing, Mining          | -       | 110      | 55      | 165    | 1.0%   |  |  |  |  |
| Construction and Utilities            | 573     | 342      | 146     | 1,061  | -2.5%  |  |  |  |  |
| Manufacturing                         | -       | 1,020    | 731     | 1,751  | 1.0%   |  |  |  |  |
| Wholesale Trade                       | 1,091   | 346      | 327     | 1,763  | 1.8%   |  |  |  |  |
| Air Transport                         | 2,556   | 13       | 14      | 2,583  | 9.6%   |  |  |  |  |
| Other Transport                       | 319     | 425      | 169     | 913    | 1.6%   |  |  |  |  |
| Retail Trade                          | 4,467   | 166      | 733     | 5,366  | -0.5%  |  |  |  |  |
| Gasoline Stations                     | 2,083   | 12       | 49      | 2,145  | 13.4%  |  |  |  |  |
| Communications                        | -       | 347      | 192     | 539    | 1.0%   |  |  |  |  |
| Finance, Insurance and Real Estate    | 1,872   | 1,123    | 800     | 3,795  | 0.5%   |  |  |  |  |
| Business Services                     | 239     | 1,324    | 353     | 1,916  | 1.4%   |  |  |  |  |
| Education and Health Care             | -       | 6        | 1,027   | 1,033  | 1.0%   |  |  |  |  |
| Recreation and Entertainment          | 1,621   | 60       | 86      | 1,766  | -1.7%  |  |  |  |  |
| Lodging                               | 2,892   | 49       | 44      | 2,985  | -1.3%  |  |  |  |  |
| Food & Beverage                       | 3,475   | 149      | 314     | 3,938  | 0.5%   |  |  |  |  |
| Personal Services                     | 759     | 117      | 251     | 1,127  | 1.7%   |  |  |  |  |
| Government                            | 106     | 133      | 898     | 1,138  | 1.5%   |  |  |  |  |
| TOTAL (2008)                          | 22,209  | 5,743    | 6,188   | 34,139 | 2.1%   |  |  |  |  |

<sup>\*</sup> Direct sales include cost of goods for retail sectors

 Direct tourism sales of \$22.2 generated \$34.3 billion in total business sales, including indirect and induced impacts. The industry registered growth of 2.1% in 2008.

#### **Tourism Sales**

- Visitors spend more in retail (including grocery stores) than in any other sector, followed closely by restaurants.
- The significant seasonal second home market (172,151 units) generated \$1.9 billion in direct economic activity within the real estate sector.



Note: retail trade figures include local manufacturing, wholesaling, and distribution of goods purchased by visitors.

#### "Core" Tourism GDP

| Tourism GDP (Value Added) (US\$ Million) |              |  |  |  |  |  |  |  |
|--|--------------|--|--|--|--|--|--|--|
|  | Industry GDP |  |  |  |  |  |  |  |
| Agriculture, Fishing, Mining             | -            |  |  |  |  |  |  |  |
| Construction and Utilities               | -            |  |  |  |  |  |  |  |
| Manufacturing                            | -            |  |  |  |  |  |  |  |
| Wholesale Trade                          | -            |  |  |  |  |  |  |  |
| Air Transport                            | 961          |  |  |  |  |  |  |  |
| Other Transport                          | 156          |  |  |  |  |  |  |  |
| Retail Trade                             | 1,016        |  |  |  |  |  |  |  |
| Gasoline Stations                        | 296          |  |  |  |  |  |  |  |
| Communications                           | -            |  |  |  |  |  |  |  |
| Finance, Insurance and Real Estate       | 1,313        |  |  |  |  |  |  |  |
| Business Services                        | 99           |  |  |  |  |  |  |  |
| Education and Health Care                | -            |  |  |  |  |  |  |  |
| Recreation and Entertainment             | 927          |  |  |  |  |  |  |  |
| Lodging                                  | 1,822        |  |  |  |  |  |  |  |
| Food & Beverage                          | 1,589        |  |  |  |  |  |  |  |
| Personal Services                        | 339          |  |  |  |  |  |  |  |
| Government                               | 7            |  |  |  |  |  |  |  |
| TOTAL                                    | 8,525        |  |  |  |  |  |  |  |
| % change                                 | 1.2%         |  |  |  |  |  |  |  |

- Tourism GDP is the value added of those sectors providing the goods and service to travelers.
- This narrow definition of the tourism industry counts only tourism consumption, which excludes capital investment and general government support of tourism. Furthermore, it only includes those sectors directly interacting with travelers.
- On this basis, tourism industry GDP was \$8.5 billion in 2008, sustaining 2.1% of total state GDP.

### **Total Tourism GDP Impact**

- The complete definition of the tourism demand includes capital investment and general government support of tourism.
- This definition also includes the indirect impacts generated via local supply chains and induced impacts generated by incomes as they are spent in the NC economy.
- By this broader definition, tourism activity generated GDP of \$17 billion. This is 4.3% of the state economy.

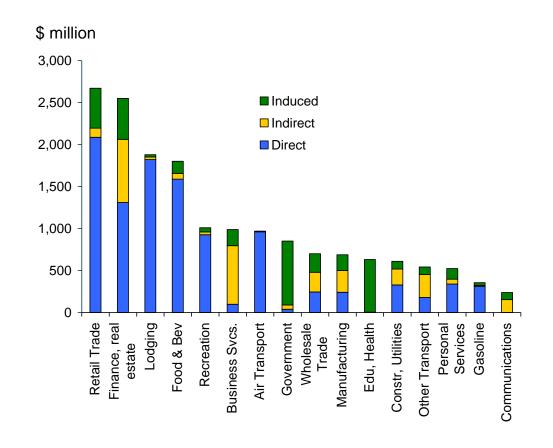
### **Tourism GDP Impact**

| Tourism GDP (Value Added) (US\$ Million) |        |       |       |        |       |  |  |  |  |
|--|--------|-------|-------|--------|-------|--|--|--|--|
| Direct* Indirect Induced Total % change  |        |       |       |        |       |  |  |  |  |
| Agriculture, Fishing, Mining             | 0      | 24    | 16    | 40     | 1.5%  |  |  |  |  |
| Construction and Utilities               | 329    | 190   | 91    | 610    | -2.3% |  |  |  |  |
| Manufacturing                            | 241    | 260   | 188   | 689    | 1.8%  |  |  |  |  |
| Wholesale Trade                          | 246    | 234   | 221   | 702    | 0.6%  |  |  |  |  |
| Air Transport                            | 961    | 4     | 4     | 969    | 9.7%  |  |  |  |  |
| Other Transport                          | 179    | 274   | 90    | 543    | 1.9%  |  |  |  |  |
| Retail Trade                             | 2,098  | 108   | 477   | 2,682  | -0.4% |  |  |  |  |
| Gasoline Stations                        | 313    | 8     | 34    | 355    | 12.2% |  |  |  |  |
| Communications                           | -      | 153   | 85    | 238    | 1.5%  |  |  |  |  |
| Finance, Insurance and Real Estate       | 1,313  | 753   | 488   | 2,554  | 0.7%  |  |  |  |  |
| Business Services                        | 99     | 698   | 193   | 989    | 1.7%  |  |  |  |  |
| Education and Health Care                | -      | 3     | 629   | 633    | 1.5%  |  |  |  |  |
| Recreation and Entertainment             | 927    | 33    | 50    | 1,010  | -1.7% |  |  |  |  |
| Lodging                                  | 1,822  | 31    | 27    | 1,879  | -0.6% |  |  |  |  |
| Food & Beverage                          | 1,589  | 68    | 144   | 1,802  | 0.6%  |  |  |  |  |
| Personal Services                        | 339    | 58    | 127   | 525    | 1.9%  |  |  |  |  |
| Government                               | 39     | 51    | 762   | 853    | 1.7%  |  |  |  |  |
| TOTAL                                    | 10,495 | 2,952 | 3,627 | 17,074 | 1.1%  |  |  |  |  |

Capital investment appears in the construction, manufacturing, and wholesale trade sectors. Government support of the travel sector in the form of marketing and administration appear in the government line item. Each of these concepts is unique to the <u>total</u> tourism GDP impact.

### **Total GDP Impact**

- All sectors of the North Carolina economy benefit from tourism activity directly and/or indirectly.
- Retail trade (including grocery stores), real estate (representing second homes usage), and the lodging industry comprise the largest components of tourism's economic impact.



#### **Ranking Tourism Employment**

- The direct contribution of the core tourism industry was 212,291 in 2008.
   This narrow measurement allows for inter-industry ranking.
- On this basis, tourism is the 7<sup>th</sup> largest employer in the state of North Carolina.
   Comparisons are with BLS, private sector employment.

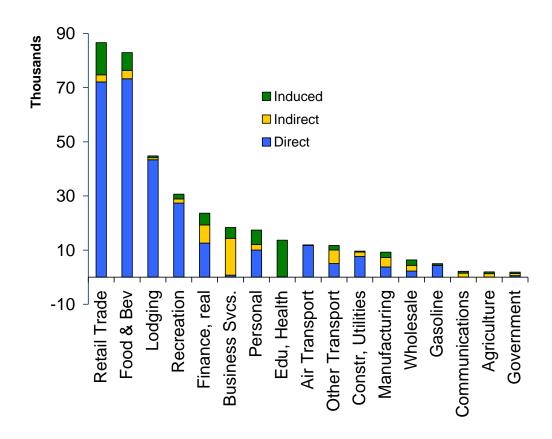
|      | Employment Ranking                               |         |
|------|--|---------|
| Rank | Industry   | Jobs    |
| 1    | Manufacturing                                    | 515,438 |
| 2    | Retail Trade                                     | 462,615 |
| 3    | Health Care and Social Assistance                | 452,010 |
| 4    | Accommodation and Food Services                  | 346,067 |
| 5    | Administrative and Support and Waste Management  | 238,766 |
| 6    | Construction                                     | 236,350 |
| 7    | Tourism  | 212,291 |
| 8    | Professional, Scientific, and Technical Services | 189,005 |
| 9    | Wholesale Trade                                  | 181,080 |
| 10   | Finance and insurance                            | 153,225 |
| 11   | Transportation and Warehousing                   | 111,164 |
| 12   | Other services, except public administration     | 102,790 |
| 13   |  | 75,310  |
| 14   | Information                                      | 72,014  |
| 15   | Educational Services                             | 59,018  |
| 16   | Arts, entertainment, and recreation              | 52,858  |
| 17   | 9  | 52,813  |
| 18   | 5 , ,,   | 29,051  |
| 19   | Utilities  | 12,645  |
| 20   | Mining   | 3,804   |

### **Total Tourism Employment**

| Tourism Employment                 |         |        |  |  |  |  |  |  |
|------------------------------------|---------|--------|--|--|--|--|--|--|
|                                    | Total   | %      |  |  |  |  |  |  |
|                                    |         | change |  |  |  |  |  |  |
| Agriculture, Fishing, Mining       | 1,971   | 0.9%   |  |  |  |  |  |  |
| Construction and Utilities         | 9,634   | -1.9%  |  |  |  |  |  |  |
| Manufacturing                      | 9,265   | 1.0%   |  |  |  |  |  |  |
| Wholesale Trade                    | 6,392   | 0.4%   |  |  |  |  |  |  |
| Air Transport                      | 11,904  | 5.3%   |  |  |  |  |  |  |
| Other Transport                    | 11,720  | 1.1%   |  |  |  |  |  |  |
| Retail Trade                       | 86,622  | -0.3%  |  |  |  |  |  |  |
| Gasoline Stations                  | 4,987   | -1.8%  |  |  |  |  |  |  |
| Communications                     | 2,170   | 0.9%   |  |  |  |  |  |  |
| Finance, Insurance and Real Estate | 23,667  | 0.4%   |  |  |  |  |  |  |
| Business Services                  | 18,365  | 1.0%   |  |  |  |  |  |  |
| Education and Health Care          | 13,668  | 0.9%   |  |  |  |  |  |  |
| Recreation and Entertainment       | 30,666  | 4.2%   |  |  |  |  |  |  |
| Lodging                            | 44,807  | -0.3%  |  |  |  |  |  |  |
| Food & Beverage                    | 82,945  | 1.3%   |  |  |  |  |  |  |
| Personal Services                  | 17,423  | 1.0%   |  |  |  |  |  |  |
| Government                         | 1,886   | 1.6%   |  |  |  |  |  |  |
| TOTAL                              | 378,092 | 0.8%   |  |  |  |  |  |  |

- The tourism sector directly and indirectly supported 378,092 jobs, or 8.6% of all private sector wage and salary employment in North Carolina last year.
- These impacts include the benefits of capital investment and government support of the sector.

## **Total Tourism Employment**

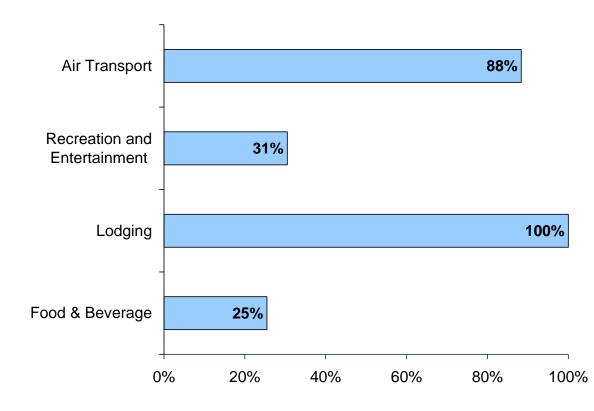


 The retail, restaurant, and lodging sectors employed the most persons in the tourism sector.

### **Total Tourism Employment**

- Tourism sustains 88% of the air transport sector and 100% of the lodging sector.
- It is also a significant component of the recreation and food & beverage services sectors.

#### **Tourism Employment Share of Key Industries**

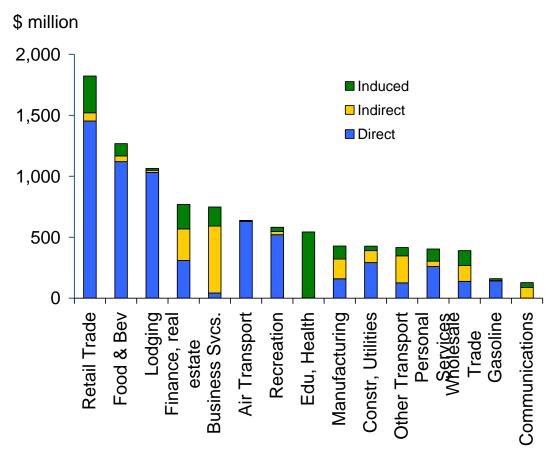


#### **Tourism Income**

| Tourism Income (Compensation) (US\$ Million) |        |          |         |       |        |  |  |  |  |
|--|--------|----------|---------|-------|--------|--|--|--|--|
|  | Direct | Indirect | Induced | Total | %      |  |  |  |  |
|  |        |          |         |       | change |  |  |  |  |
| Agriculture, Fishing, Mining                 | 0      | 18       | 12      | 30    | 0.0%   |  |  |  |  |
| Construction and Utilities                   | 292    | 99       | 36      | 426   | -3.7%  |  |  |  |  |
| Manufacturing                                | 160    | 162      | 106     | 427   | 0.9%   |  |  |  |  |
| Wholesale Trade                              | 138    | 130      | 122     | 390   | -0.3%  |  |  |  |  |
| Air Transport                                | 631    | 3        | 3       | 637   | 9.6%   |  |  |  |  |
| Other Transport                              | 126    | 221      | 68      | 415   | 0.8%   |  |  |  |  |
| Retail Trade                                 | 1,460  | 68       | 301     | 1,828 | -0.7%  |  |  |  |  |
| Gasoline Stations                            | 121    | 4        | 15      | 140   | -2.3%  |  |  |  |  |
| Communications                               | -      | 88       | 40      | 127   | 0.0%   |  |  |  |  |
| Finance, Insurance and Real Estate           | 310    | 259      | 201     | 770   | 0.0%   |  |  |  |  |
| Business Services                            | 42     | 549      | 156     | 748   | 0.2%   |  |  |  |  |
| Education and Health Care                    | -      | 3        | 540     | 543   | 0.0%   |  |  |  |  |
| Recreation and Entertainment                 | 521    | 26       | 34      | 582   | -1.7%  |  |  |  |  |
| Lodging                                      | 1,032  | 17       | 15      | 1,064 | -0.7%  |  |  |  |  |
| Food & Beverage                              | 1,120  | 48       | 100     | 1,267 | 0.4%   |  |  |  |  |
| Personal Services                            | 259    | 45       | 100     | 404   | 1.3%   |  |  |  |  |
| Government                                   | 24     | 30       | 20      | 73    | 1.9%   |  |  |  |  |
| TOTAL  | 6,235  | 1,769    | 1,869   | 9,872 | 0.3%   |  |  |  |  |

 \$9.9 billion in compensation was generated by tourism demand in 2008.

#### **Tourism Income**



 Tourism generated the most personal income in the retail, restaurant, and lodging sectors.

#### **Tourism Tax Generation**

| Tourism-Generated Taxes (US\$ Million) |       |       |  |  |  |  |  |
|--|-------|-------|--|--|--|--|--|
|  | 2007  | 2008  |  |  |  |  |  |
| Federal Taxes                          | 2,589 | 2,644 |  |  |  |  |  |
| Corporate                              | 450   | 459   |  |  |  |  |  |
| Indirect Business                      | 348   | 356   |  |  |  |  |  |
| Personal Income                        | 725   | 740   |  |  |  |  |  |
| Social Security                        | 1,067 | 1,089 |  |  |  |  |  |
| State and Local Taxes                  | 2,498 | 2,551 |  |  |  |  |  |
| Corporate                              | 303   | 310   |  |  |  |  |  |
| Personal Income                        | 298   | 305   |  |  |  |  |  |
| Sales                                  | 987   | 1,008 |  |  |  |  |  |
| Property                               | 662   | 676   |  |  |  |  |  |
| Excise and Fees                        | 74    | 76    |  |  |  |  |  |
| State Unemployment                     | 20    | 20    |  |  |  |  |  |
| Lodging Taxes                          | 153   | 166   |  |  |  |  |  |
| TOTAL                                  | 5,088 | 5,195 |  |  |  |  |  |
| % change                               |       | 2.1%  |  |  |  |  |  |

- A total of \$5.2 billion in taxes were directly and indirectly generated by tourism in 2008, posting growth of 2.1%.
- State and local taxes alone tallied \$2.6 billion.
- Each household in NC would need to be taxed an additional \$815 per year to replace the tourism taxes received by state and local governments.

### Government support of tourism

| Tourism Administration and Promotion |  |            |    |             |               |  |  |  |  |
|--------------------------------------|--|------------|----|-------------|---------------|--|--|--|--|
| 2007/2008                            |  |            |    |             |               |  |  |  |  |
| Government                           | Government Individual Collective Total |            |    |             |               |  |  |  |  |
| State                                | \$                                     | 1,950,000  | \$ | 11,050,000  | \$ 13,000,000 |  |  |  |  |
| Counties                             | \$                                     | 16,321,160 | \$ | 92,486,574  | \$108,807,734 |  |  |  |  |
| Municipalities                       | \$                                     | 2,111,399  | \$ | 11,964,597  | \$ 14,075,996 |  |  |  |  |
| TOTAL                                | \$                                     | 20,382,560 | \$ | 115,501,171 | \$135,883,730 |  |  |  |  |

- Government support of tourism is divided between collective (general support) and individual (specific support) spending.
- Total state government support of tourism was \$13 million.
- County government support of tourism was \$108 million.
- Municipality government support of tourism was \$14 million.
- Total government support of tourism tallied \$136 million in 2008.
- State and local taxes generated by tourism (\$2.5 billion) surpass this funding by a rate of 19 to 1.

### **Tourism Capital Investment**

| Tourism Capital Investment  Total Tourism Related |    |               |    |               |  |  |  |  |  |
|---|----|---------------|----|---------------|--|--|--|--|--|
|   |    | 2007          |    | 2008          |  |  |  |  |  |
| Construction                                      | \$ | 604,576,350   | \$ | 572,622,307   |  |  |  |  |  |
| Recreation and Entertainment                      | \$ | 245,439,000   | \$ | 264,856,000   |  |  |  |  |  |
| Hotels and Motels                                 | \$ | 342,119,000   | \$ | 270,062,000   |  |  |  |  |  |
| Government Capital Outlays                        | \$ | 17,018,350    | \$ | 37,704,307    |  |  |  |  |  |
| Machinery and Equipment                           | \$ | 1,066,460,166 | \$ | 1,091,156,982 |  |  |  |  |  |
| Total   | \$ | 1,671,036,516 | \$ | 1,663,779,289 |  |  |  |  |  |
| % change  |    |               |    | -0.4%         |  |  |  |  |  |

 Over \$1.6 billion was invested by the tourism sector last year, including hotels, recreational facilities, and related government capital outlays.

#### **About Tourism Economics**

- Tourism Economics, headquartered in Philadelphia, is an Oxford Economics company dedicated to providing high value, robust, and relevant analyses of the tourism sector that reflects the dynamics of local and global economies. By combining quantitative methods with industry knowledge, Tourism Economics designs custom market strategies, project feasibility analysis, tourism forecasting models, tourism policy analysis, and economic impact studies.
- Our staff have worked with over 100 destinations to quantify the economic value of tourism, forecast demand, guide strategy, or evaluate tourism policies.
- Oxford Economics is one of the world's leading providers of economic analysis, forecasts and consulting advice. Founded in 1981 as a joint venture with Oxford University's business college, Oxford Economics is founded on a reputation for high quality, quantitative analysis and evidence-based advice. For this, it draws on its own staff of 40 highly-experienced professional economists; a dedicated data analysis team; global modeling tools; close links with Oxford University, and a range of partner institutions in Europe, the US and in the United Nations Project Link.