

PUBLICATION OF THE NORTH CAROLINA DEPARTMENT OF COMMERCE - DIVISION OF TOURISM, FILM AND SPORTS DEVELOPMENT

## July 2010

Strategic tourism marketing and policy decisions depend on accurate, consistent tracking of business indicators such as lodging statistics, attraction and welcome center visitation, transportation statistics and more. The intent of the North Carolina Travel Tracker is to provide up-to-date and relevant tourism indicators for both the state and individual regions within the state. With data from the Travel Tracker, program areas and industry partners can strategically plan, implement and evaluate processes and programs.

The following report analyzes a variety of tourism indicators by 1) State, 2) the three geographic marketing regions (coastal, piedmont and mountain), and for some indicators 3) the seven economic development regions. As well as providing a review of the current state of business, the report provides a year-to-date analysis and comparisons to previous years where applicable.

With regards to the lodging data found in this report; while virtually every chain in the United States provides Smith Travel Research (STR) with data on almost all of their properties, there are still some hotels that don't submit data. However, every year STR examines listings and directories for information on hotels that don't provide data. STR calls each hotel in the database every year to obtain "published" rates for multiple categories. Based on this information all hotels are grouped - those that report data and those that don't - into groupings based off of price level and geographic proximity. They then estimate the non-respondents based on nearby hotels with similar price levels.

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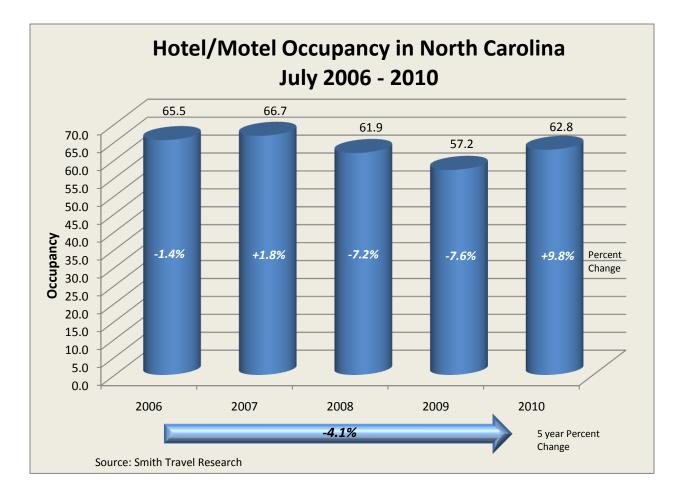


Chart 1 – Hotel/Motel Occupancy in North Carolina - July 2006 – 2010

Chart 1 provides a comparison over a five year period to show the trend of occupancy in the state for the month of July. Occupancy for July 2010 was up 9.8 percent from July 2009. This followed a good spring, continuing a trend of positive occupancy data for 2010. Occupancy at the national level increased by seven percent in July 2010 from the previous year.

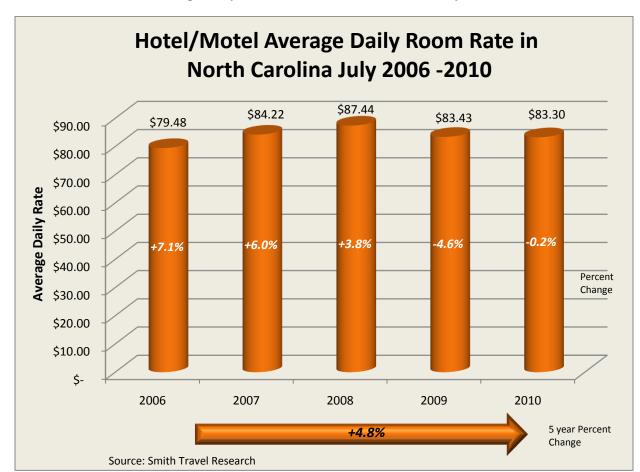
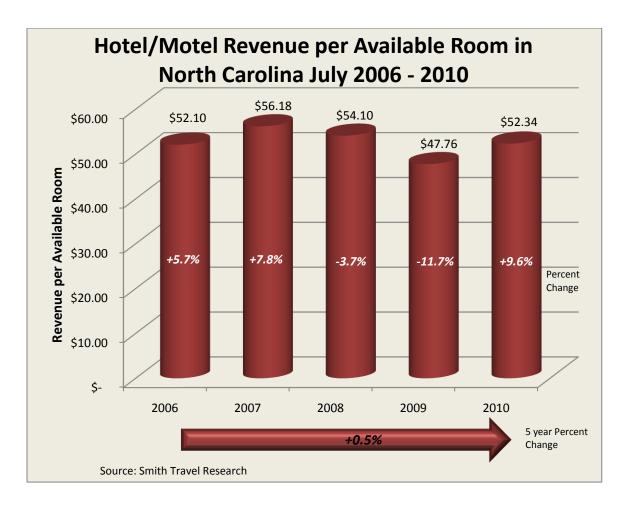


Chart 2 – Hotel/Motel Average Daily Room Rate in North Carolina - July 2006 – 2010

Chart 2 provides a comparison over a five year period to show the trend of average daily room rate (ADR) in the state for the month of July. After peaking in July 2008, ADR for past two years has decreased five percent, and is still just below 2007 levels. *ADR at the national level was up one percent in July 2010 from the previous July.* 



In Chart 3 an analysis of Revenue per Available Room (RevPAR) is provided. RevPAR is an industry term that describes the revenue that a hotel earns on the basis of just the rooms available for a given night. In other words, rooms not available either due to renovation or other reasons are not included in this equation. Mathematically, RevPAR can be determined dividing total room revenue by rooms available (occupancy times average room rate will closely approximate RevPAR).

As with previous charts, Chart 3 shows a comparison over a five year period to show the trend of RevPAR in the state for the month of July. RevPAR was up in July 2010, continuing the positive growth that started in March. *RevPAR at the national level was up 8.5% in July 2010 from the previous July.* 

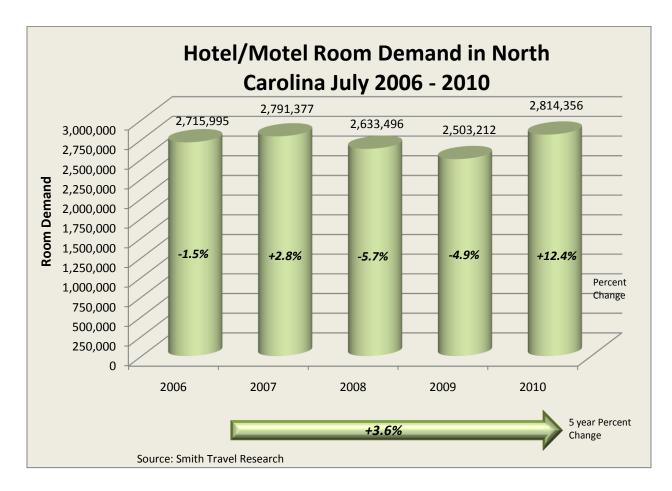


Chart 4 depicts hotel/motel demand for the month of July 2010 with comparisons to the previous four years. Demand is the number of rooms sold excluding complimentary rooms. Room demand for July was up twelve percent from July 2009, and up seven percent from 2008. *Room Demand at the national level saw an increase of 9.0% change in July 2010 from the previous July.* 

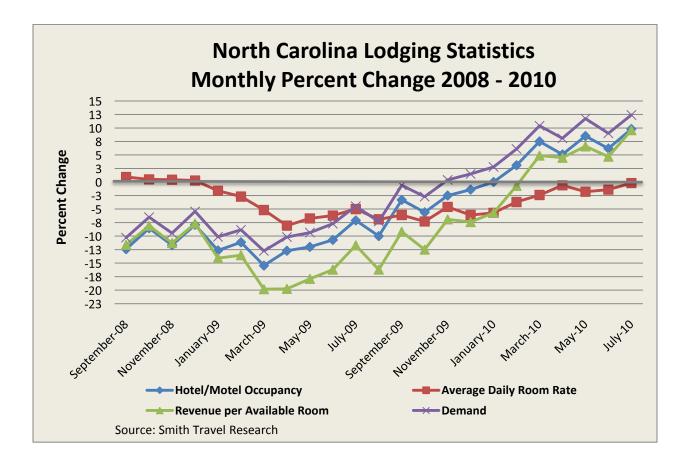


Chart 5 – North Carolina Lodging Statistics Monthly Percent Change 2008 – 2010

Chart 5 provides a monthly percent change for the four major lodging indicators. The chart allows for an 18 month trend-line analysis that clearly depicts that the major indicators show a steady negative change. After over a year of negative percent change for all indicators, occupancy and demand has shown relative increases the last few months. As well, RevPAR finally moved above 0% increase in March and has continued positive growth since then. ADR still lags, though better than any month in the last year in terms of growth.

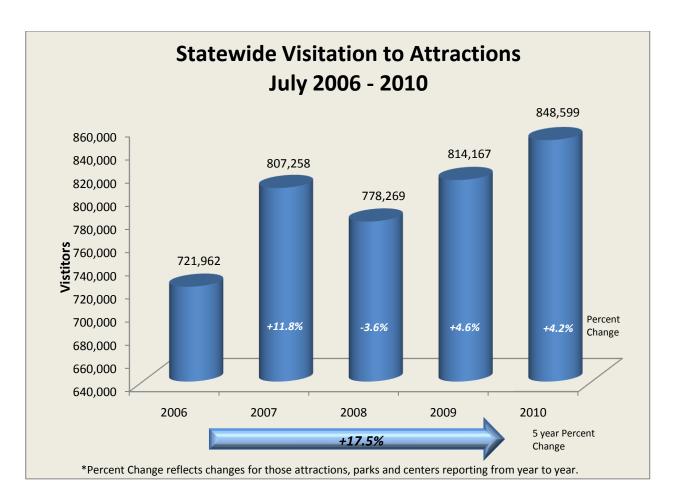


Chart 6 provides a status of the attractions industry in North Carolina for the month of July for the last five years. The numbers represent only a sample of North Carolina attractions that provide their attendance data, and are not intended to be considered a complete list of attractions. However, the wide variation of type and location of the participating attractions allow for a valid aggregate trend analysis on a monthly basis, particularly when tracking percent change. Missing values for attractions who regularly report have been estimated until visitation can be verified. These estimates are not included in percent change calculations from July 2009 to July 2010.

There was an increase of four percent in attraction visitation from July 2009 to July 2010.



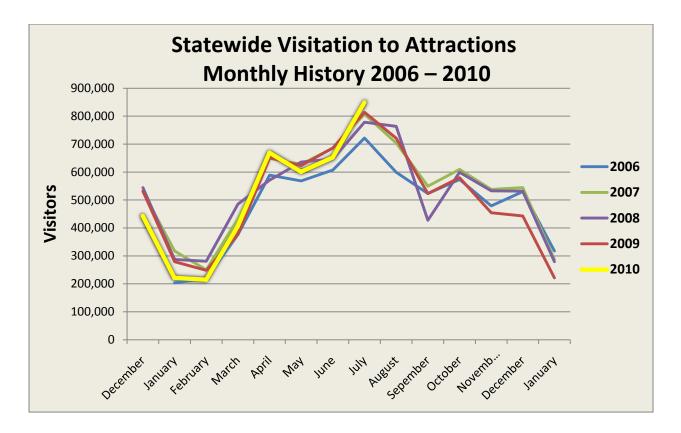


Chart 7 shows a monthly trend of attraction visitation for each of the last five years. This chart allows for a view of the ebb and flow of monthly attraction attendance, while also providing a look at how attendance compares to the same month of the previous years. Not surprisingly, the summer months see higher visitation numbers at statewide attractions. However, it is helpful to view how visitation is allocated by month for strategic planning purposes.

Again, the numbers represent only a sample of North Carolina attractions that provide their attendance data, and are not intended to be considered a complete list of attractions. However, the wide variation of type and location of the participating attractions allow for a valid aggregate trend analysis on a monthly basis.

July 2010 attendance was the highest for July in five years.

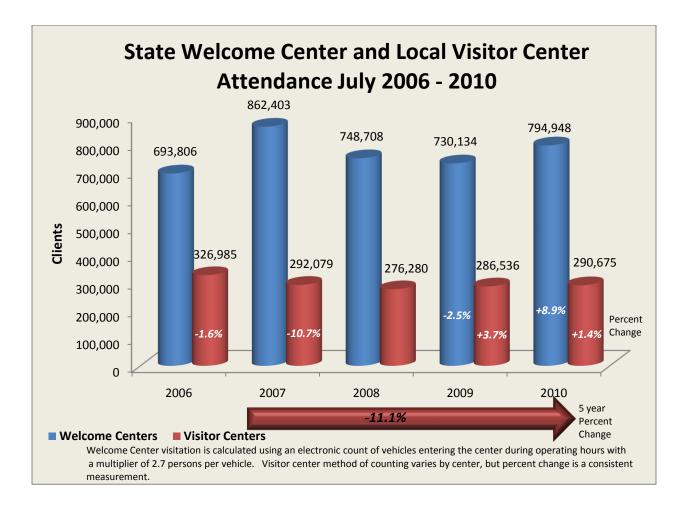


Chart 8 provides July visitation statistics for State Welcome Centers, as well as Local Visitor Centers throughout North Carolina. It should be noted that while there is a percent change indicated for welcome centers for 2007-2008 and 2008-2009, 2008 was the first year a percent change could accurately be provided. The NCDOT spent several years changing the counting mechanism at the state welcome centers making comparisons between years inaccurate from the time the DOT began installation until December 2008. Therefore, previous years' percent changes are not included in this particular chart.

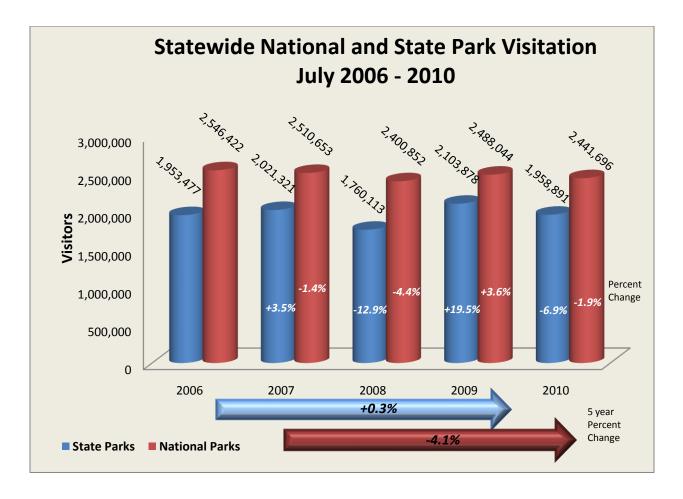
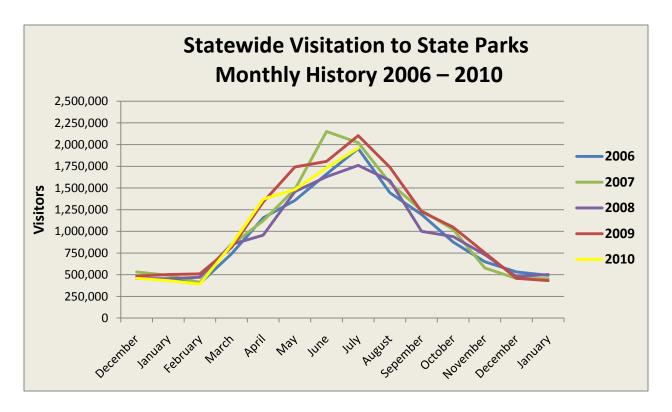


Chart 9 depicts visitation to state and national parks in North Carolina for the last five years months of July. Though state parks experienced a seven percent decrease from July of 2009, visitation to North Carolina national parks in July was only down two percent.





Similar to Chart 7, Charts 10 and 11 provide a monthly trend of state and national park visitation for each of the last five years. These charts help monitor the flow of monthly attraction attendance, while also providing a look at how attendance compares to the same month of the previous years. It is important to note that there are many extraneous variables that can affect visitation at attractions, and particularly at outdoor attractions. Weather, temperature and holidays are variables that should be noted when viewing unusual highs or lows in attendance.

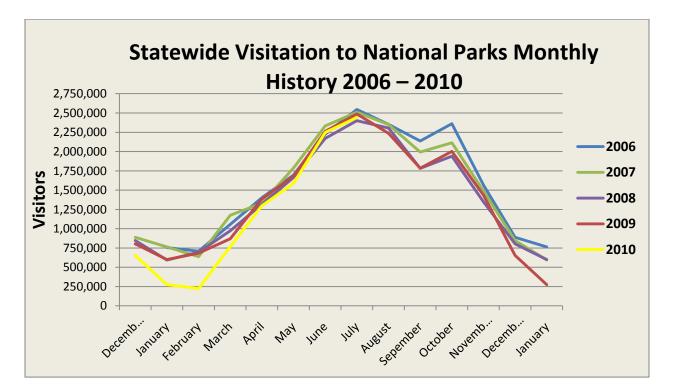


Chart 11 – Statewide Visitation to National Parks Monthly History 2006 – 2010

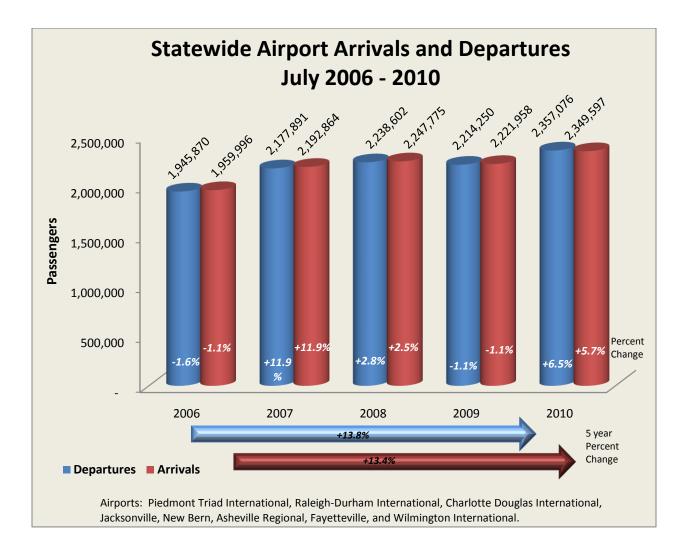


Chart 12 shows July airport arrivals and departures for each of the previous five years. The arrivals and departures increased statewide from last July, and there has been a positive five-year increase in both for the month of July.

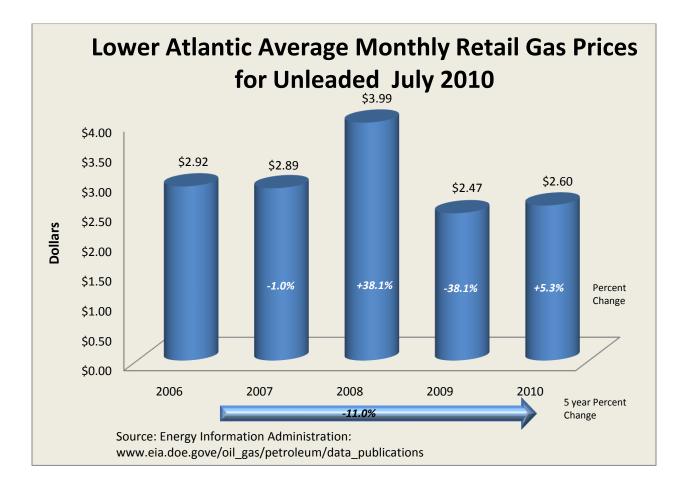


Chart 13 provides the average price per gallon of unleaded gasoline for July 2010 and the same month from the four previous years. The data provided above, when compared with other indicators such as attraction attendance and visitor spending data, can be very helpful in the analysis of general travel trends. Fuel prices in July 2010 were up slightly from last July, though still well below 2008, and earlier year, prices.

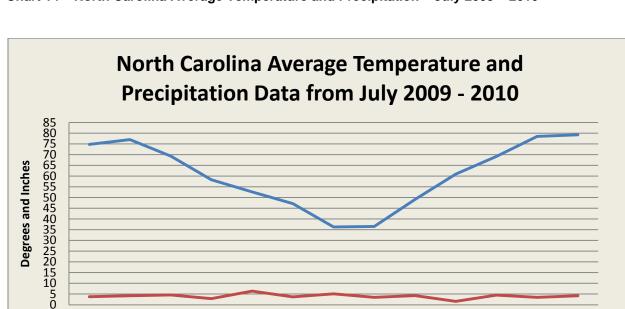


Chart 14 provides 13 months of air temperature and precipitation. This data, when analyzed together with gas price data and other tourism indicators, can be valuable in determining possible reasons for significant increases and/or decreases in indicators. For instance, greater than normal precipitation during a particular month can often help explain decreases in attendance at outdoor attractions.

State Climate Offic of North Carolina: NC CRONOS Database: www.nc-climate.ncsu.edu

February 10

Precipitation

March-10

APril-10

Wah-10

June 10

1114-10

January 10

AUBUST-09

1114-09

September09

October.09

November 09

Temperature

Decembern9

July 2010 had a higher average temperature than 2009, and there was slightly more precipitation in July 2010 than 2009.

Section 2 – Geographic Marketing Region (Coastal/Piedmont/Mountain) Tourism Indicator Analysis for July 2010

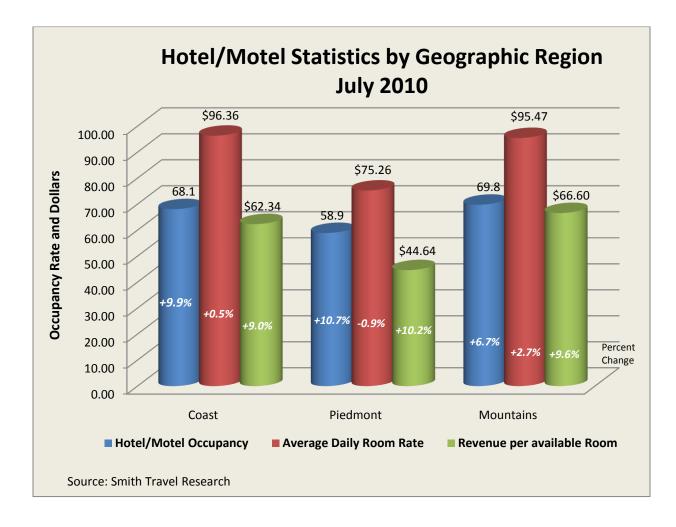


Chart 15 – Hotel/Motel Statistics by Geographic Region - July 2010

Chart 15 provides a one year comparison in lodging statistics for the three geographic marketing regions of North Carolina in July. Occupancy and RevPAR in July 2010 increased in all three regions, but ADR still lags very slightly in the Piedmont Region.

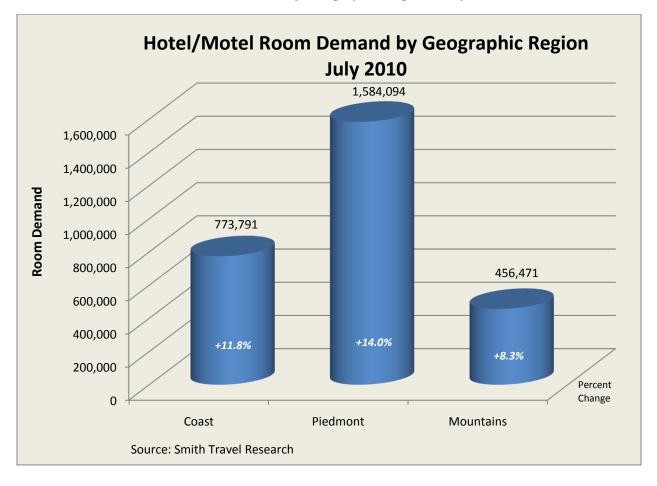


Chart 16 – Hotel/Motel Room Demand by Geographic Region - July 2010

Chart 16 provides hotel/motel demand by geographic region for July 2010. Demand differs from occupancy in that it is the total number of rooms sold, not accounting for differences in room supply. The Piedmont Region experienced a fourteen percent positive change in demand from July 2009 to July 2010, and the Coastal Region had a twelve percent increase from 2009.

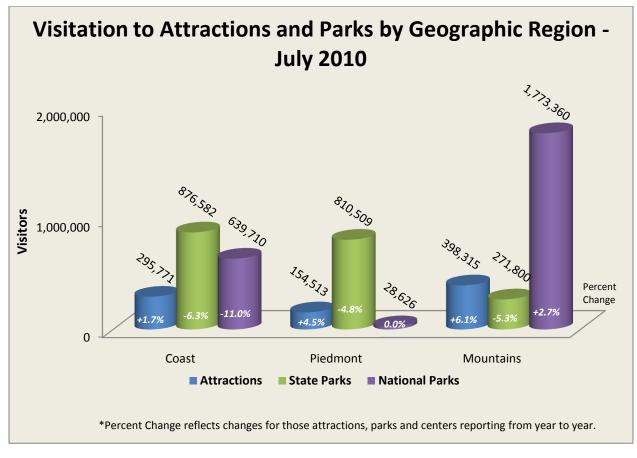


Chart 17 provides a look at the attractions industry in North Carolina in July 2010 by geographic region. As with the statewide numbers, the following data represents only a sample of North Carolina attractions that provide their attendance data, and are not intended to be considered a complete list of attractions. However, the wide variation of type and location of the participating attractions allow for a valid aggregate trend analysis on a monthly basis.

The Mountain Region showed an increase in attraction and national park attendance as compared to last July. However, the Coastal and Piedmont regions experienced a difficult month in terms of park attendance. Attraction attendance was up from July 2009 to July 2010 throughout the state.

Chart 18 – State Welcome Center and Local Visitor Center Attendance by Geographic Region – July 2010

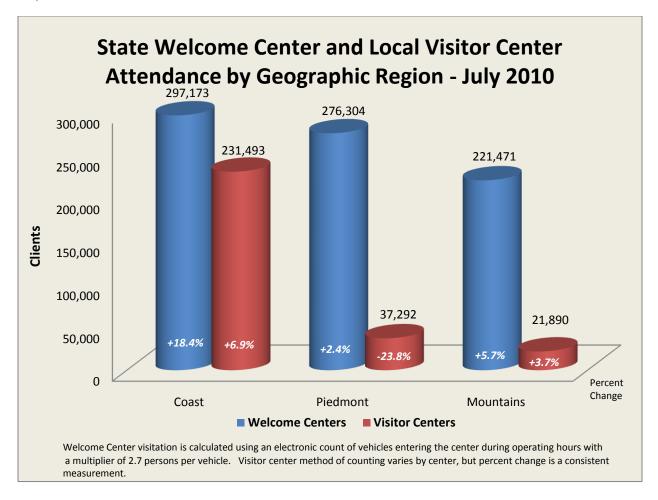


Chart 18 shows welcome center and visitor center attendance by geographic region and offers comparisons from July 2009. Welcome Centers in all three regions experienced increases from July 2009, particularly the Coastal Region. However, the visitor centers in the Piedmont Region saw significant decreases in visitation.



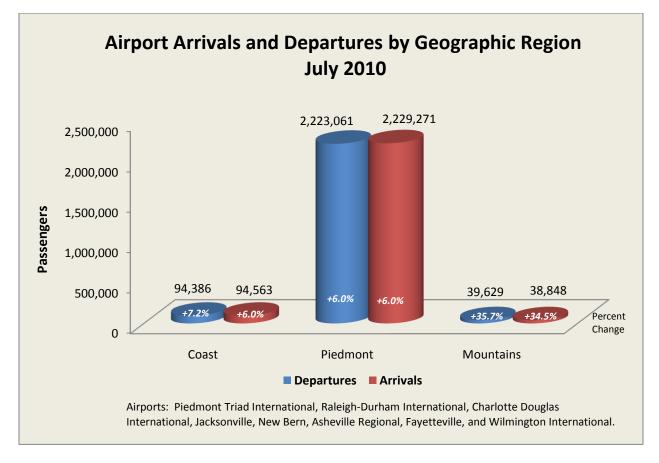


Chart 19 provides a breakdown of air travel statistics by geographic region. While the majority of air traffic is through the Piedmont Region, it is helpful to maintain a trend of other regional airport usage. The Mountain Region showed extremely strong growth of over thirty percent in air traffic during the month of July, while the other regions saw very positive increases from last year as well.

# Section 3: Economic Development Region Tourism Indicator Analysis – July 2010

#### The seven economic regions include:

- 1 Northeast (Bertie, Camden, Chowan, Currituck, Gates, Halifax, Hertford, Northampton, Pasquotank, Perquimans, Beaufort, Dare, Hyde, Martin, Tyrrell, Washington).
- 2 Eastern (Carteret, Craven, Jones, Onslow, Pamlico, Duplin, Edgecombe, Green, Lenoir, Nash, Pitt, Wayne, Wilson).
- 3 Southeast (Brunswick, Columbus, New Hanover, Pender, Bladen, Cumberland, Hoke, Richmond, Robeson, Sampson, Scotland).
- 4 Triangle (Franklin, Harnett, Johnston, Vance, Wake, Warren, Chatham, Durham, Granville, Lee, Moore, Orange, Person).
- 5 Triad (Alamance, Caswell, Guilford, Montgomery, Randolph, Rockingham, Davidson, Davie, Forsyth, Stokes, Surry, Yadkin).
- 6 Carolinas (Alexander, Catawba, Cleveland, Iredell, Rowan, Anson, Cabarrus, Gaston, Lincoln, Mecklenburg, Stanly, Union).
- 7 Western (Alleghany, Ashe, Avery, Buncombe, Burke, Caldwell, Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Swain, Transylvania, Watauga, Wilkes, Yancey).

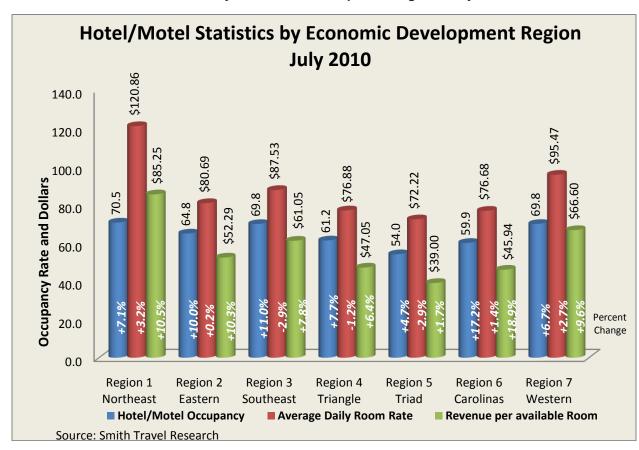


Chart 20 – Hotel/Motel Statistics by Economic Development Region - July 2010

Chart 20 provides lodging indicators for July 2010 by economic development region. Also shown are percent changes from July 2009. This graph allows individual regions within the state to track indicators specific to their general destinations, while still being able to compare their data to the state data shown in Section 1.

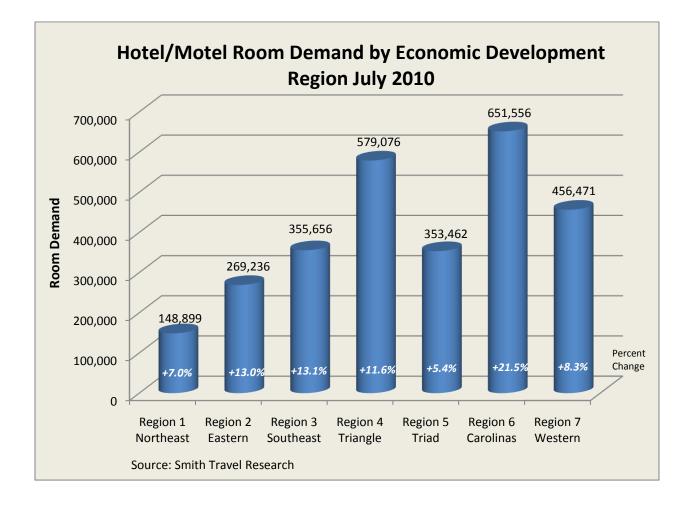


Chart 21 depicts hotel/motel demand for the month of July 2010 by economic development region. Demand is the number of rooms sold excluding complimentary rooms. All regions showed increased demand from July 2009 to 2010. Four regions had increases of over ten percent in demand from July 2009 to July 2010.

## **Section 4: National Travel Price Index**

The Travel Price Index (TPI) measures the seasonally unadjusted inflation rate of the cost of travel away from home in the United States. The TPI is based on U.S. Department of Labor price data collected for the monthly Consumer Price Index (CPI). The TPO is released monthly and is directly comparable to the CPI.

### Variables included in calculating the TPI:

Recreation Services Food and Beverage Alcohol Away From Home Food Away from Home Other Lodging (Include Hotel/Motel) Transportation Airline Fares Intra-city Public Transportation Motor Fuel Other Intercity Transportation

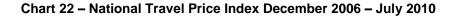




Chart 22 provides a two year trend of the National Travel Price Index (TPI). Steady growth was experienced through mid-2008; however in November 2008, it is clear that as the TPI fell below 2007 levels, the tourism industry began feeling the full effect of the recession. Into 2009, the TPI remained slightly at or below the 2007 level, though for the last two months of 2009 peaked above the 2008 index. Into July 2010 the TPI is still below the same time period in 2008, but above 2007 and 2009.

\*Hotel/Motel statistics are from Smith Travel Research, Inc.; all other figures are from the Division of Tourism. North Carolina Division of Tourism, Film and Sports Development 301 N. Wilmington Street • 4324 Mail Service Center Raleigh, North Carolina 27699-4324 • Tel: (919) 733-4171 • Fax: (919) 733-8582